

Notice of References Cited	Application/Control No. 09/964,045	Applicant(s)/Patent Under Reexamination GREENE, SCOTT R.	
	Examiner Lewis A. Bullock, Jr.	Art Unit 2127	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,889,956	03-1999	Hauser et al.	709/226
	B	US-5,682,530	10-1997	Shimamura, Nobuaki	718/104
	C	US-6,333,936	12-2001	Johansson et al.	370/449
	D	US-6,351,734	02-2002	Lautzenheiser et al.	705/8
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Leonard, David C. "Understanding and managing conflict in a technical communication department." Technical Communication. February 1993.
	V	Matthews, Linda M. et al. "Goal selection in a simulated managerial environment." Group & Organization Management. December 1994.
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.